

search notes  
6/6/05

## Refine Search

### Search Results -

Terms	Documents
L6 and (music or video)	16

Database:

US Pre-Grant Publication Full-Text Database  
US Patents Full-Text Database  
US OCR Full-Text Database  
EPO Abstracts Database  
JPO Abstracts Database  
Derwent World Patents Index  
IBM Technical Disclosure Bulletins

Search:

L9

Refine Search

Recall Text

Clear

Interrupt

### Search History

DATE: Monday, June 06, 2005 [Printable Copy](#) [Create Case](#)

**Set Name Query**  
side by side

**Hit Count Set Name**  
result set

DB=EPAB,JPAB,DWPI,TDBD; PLUR=YES; OP=OR

L9 L6 and (music or video)  
L8 L6 and (customer near3 (profile or database))  
L7 l6 and (customer near3 (profile or database))  
L6 (quality near3 level) near3 select\$  
L5 L1 and (customer near3 (profile or database))  
L4 L2 and (customer near3 (profile or database))  
L3 L2 and preview  
L2 L1 and (music or video)  
L1 quality near3 level

16 L9  
0 L8  
0 L7  
145 L6  
1 L5  
0 L4  
1 L3  
401 L2  
4800 L1

considered  
6/6/05

END OF SEARCH HISTORY

Search notes  
6/6/05

Set	Items	Description
S1	15245	(MUSIC OR VIDEO) AND (QUALITY (3N) LEVEL)
S2	586	S1 AND PREVIEW
S3	36	S2 AND (PD<990409)
S4	36	RD (unique items) ← Kwic look.

items 12, 13, 15, and 30  
printed and read in full

6/6/05

Trying 31060000009998...Open

DIALOG INFORMATION SERVICES

PLEASE LOGON:

\*\*\*\*\* HHHHHHHH SSSSSSSS? ### Status: Signing onto Dialog \*\*\*\*\*

ENTER PASSWORD:

\*\*\*\*\* HHHHHHHH SSSSSSSS? \*\*\*\*\*

### Status: Login successfulWelcome to DIALOG

Dialog level 05.05.00D

Last logoff: 15may05 17:23:17

Logon file405 06jun05 09:27:26

\*\*\* ANNOUNCEMENT \*\*\*

\*\*\*

--UPDATED: Important Notice to Freelance Authors--

See HELP FREELANCE for more information

\*\*\*

NEW FILES RELEASED

\*\*\*CSA Technology Research Database (File 23)

\*\*\*METADEX(r) (File 32)

\*\*\*FDAnews (File 182)

\*\*\*German Patents Fulltext (File 324)

\*\*\*Beilstein Abstracts (File 393)

\*\*\*Beilstein Facts (File 390)

\*\*\*Beilstein Reactions (File 391)

\*\*\*

RESUMED UPDATING

\*\*\*Canadian Business and Current Affairs (262)

\*\*\*CorpTech (559)

\*\*\*

REMOVED

\*\*\*Health News Daily (43)

\*\*\*FDC Reports Gold Sheet/Silver Sheet (184)

\*\*\*FDC Reports (186/187)

\*\*\*NDA Pipeline: New Drugs (189)

\*\*\*

>>> Enter BEGIN HOMEBASE for Dialog Announcements <<<

>>> of new databases, price changes, etc. <<<

\*\*\*\*

CORE is set ON as an alias for

15,9,623,810,275,624,636,621,813,16,160,148,20,77,35,583,65,2,233,99,47  
3,474,475,278,634,256,348,349,347.

\* \* \*

SYSTEM:HOME

Cost is in DialUnits

Menu System II: D2 version 1.7.9 term=ASCII

\*\*\* DIALOG HOMEBASE(SM) Main Menu \*\*\*

Information:

1. Announcements (new files, reloads, etc.)
2. Database, Rates, & Command Descriptions
3. Help in Choosing Databases for Your Topic
4. Customer Services (telephone assistance, training, seminars, etc.)
5. Product Descriptions

Connections:

6. DIALOG(R) Document Delivery
7. Data Star(R)

(c) 2003 Dialog, a Thomson business.

All rights reserved.

/H = Help

/L = Logoff

/NOMENU = Command Mode

Enter an option number to view information or to connect to an online service. Enter a BEGIN command plus a file number to search a database

(e.g., B1 for ERIC).

?

Terminal set to DLINK

\*\*\* DIALOG HOMEBASE(SM) Main Menu \*\*\*

Information:

1. Announcements (new files, reloads, etc.)
2. Database, Rates, & Command Descriptions
3. Help in Choosing Databases for Your Topic
4. Customer Services (telephone assistance, training, seminars, etc.)
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/H = Help

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/NOMENU = Command Mode

Enter an option number to view information or to connect to an online service. Enter a BEGIN command plus a file number to search a database

(e.g., B1 for ERIC).

? b core

>>> 77 is unauthorized

>>> 233 does not exist

>>> 278 does not exist

>>>3 of the specified files are not available  
06jun05 09:27:40 User264672 Session D66.1  
\$0.00 0.213 DialUnits FileHomeBase  
\$0.00 Estimated cost FileHomeBase  
\$0.05 TELNET  
\$0.05 Estimated cost this search  
\$0.05 Estimated total session cost 0.213 DialUnits

SYSTEM:OS - DIALOG OneSearch

File 15:ABI/Inform(R) 1971-2005/Jun 04  
(c) 2005 ProQuest Info&Learning

**\*File 15: Alert feature enhanced for multiple files, duplicate removal, customized scheduling. See HELP ALERT.**

File 9:Business & Industry(R) Jul/1994-2005/Jun 02  
(c) 2005 The Gale Group

**\*File 9: File 9 has been reloaded and accession numbers have changed.**

File 623:Business Week 1985-2005/Jun 02  
(c) 2005 The McGraw-Hill Companies Inc

File 810:Business Wire 1986-1999/Feb 28  
(c) 1999 Business Wire

File 275:Gale Group Computer DB(TM) 1983-2005/Jun 03  
(c) 2005 The Gale Group

File 624:McGraw-Hill Publications 1985-2005/Jun 03  
(c) 2005 McGraw-Hill Co. Inc

**\*File 624: Homeland Security & Defense and 9 Platt energy journals added**

Please see HELP NEWS624 for more

File 636:Gale Group Newsletter DB(TM) 1987-2005/Jun 03  
(c) 2005 The Gale Group

File 621:Gale Group New Prod.Annou.(R) 1985-2005/Jun 03  
(c) 2005 The Gale Group

File 813:PR Newswire 1987-1999/Apr 30  
(c) 1999 PR Newswire Association Inc

File 16:Gale Group PROMT(R) 1990-2005/Jun 03  
(c) 2005 The Gale Group

**\*File 16: Alert feature enhanced for multiple files, duplicate removal, customized scheduling. See HELP ALERT.**

File 160:Gale Group PROMT(R) 1972-1989  
(c) 1999 The Gale Group

File 148:Gale Group Trade & Industry DB 1976-2005/Jun 03  
(c)2005 The Gale Group

**\*File 148: Alert feature enhanced for multiple files, duplicate removal, customized scheduling. See HELP ALERT.**

File 20:Dialog Global Reporter 1997-2005/Jun 06  
(c) 2005 The Dialog Corp.

File 35:Dissertation Abs Online 1861-2005/May  
(c) 2005 ProQuest Info&Learning

File 583:Gale Group Globalbase(TM) -1986-2002/Dec 13  
(c) 2002 The Gale Group

**\*File 583: This file is no longer updating as of 12-13-2002.**

File 65:Inside Conferences 1993-2005/May W5  
(c) 2005 BLDSC all rts. reserv.

File 2:INSPEC 1969-2005/May W5  
(c) 2005 Institution of Electrical Engineers

File 99:Wilson Appl. Sci & Tech Abs 1983-2005/May  
(c) 2005 The HW Wilson Co.

File 473:FINANCIAL TIMES ABSTRACTS 1998-2001/APR 02  
(c) 2001 THE NEW YORK TIMES  
**\*File 473: This file will not update after March 31, 2001.**  
It will remain on Dialog as a closed file.  
File 474:New York Times Abs 1969-2005/Jun 03  
(c) 2005 The New York Times  
File 475:Wall Street Journal Abs 1973-2005/Jun 03  
(c) 2005 The New York Times  
File 634:San Jose Mercury Jun 1985-2005/Jun 04  
(c) 2005 San Jose Mercury News  
File 256:TecInfoSource 82-2005/Apr  
(c) 2005 Info.Sources Inc  
File 348:EUROPEAN PATENTS 1978-2005/May W04  
(c) 2005 European Patent Office  
File 349:PCT FULLTEXT 1979-2005/UB=20050602,UT=20050526  
(c) 2005 WIPO/Univentio  
File 347:JAPIO Nov 1976-2005/Jan(Updated 050506)  
(c) 2005 JPO & JAPIO

Set	Items	Description
?	s	(music or video) and (quality (3n) level)
Processing		
Processed 10 of 26 files ...		
Completed processing all files		
	2047450	MUSIC
	3736565	VIDEO
	7406842	QUALITY
	8869755	LEVEL
	91258	QUALITY(3N)LEVEL
S1	15245	(MUSIC OR VIDEO) AND (QUALITY (3N) LEVEL)
?	s s1	and preview
	15245	S1
	278261	PREVIEW
S2	586	S1 AND PREVIEW
?	s s2	and (pd<990409)
>>>	File 15	processing for PD= : PD=990409
>>>		started at PD=710000 stopped at PD=930106
>>>	File 9	processing for PD= : PD=990409
>>>		started at PD=871119 stopped at PD=990324
>>>	File 810	processing for PD= : PD=990409
>>>		started at PD=850116 stopped at PD=911127
>>>	File 275	processing for PD= : PD=990409
>>>		started at PD=140103 stopped at PD=881206
>>>	File 624	processing for PD= : PD=990409
>>>		started at PD=104 stopped at PD=921201
>>>	File 636	processing for PD= : PD=990409
>>>		started at PD=19880101 stopped at PD=19940318
>>>	File 621	processing for PD= : PD=990409
>>>		started at PD=00000000 stopped at PD=19910208
>>>	File 813	processing for PD= : PD=990409
>>>		started at PD=100000 stopped at PD=900920
>>>	File 16	processing for PD= : PD=990409
>>>		started at PD=19900101 stopped at PD=19950623
Processing		
Processed 10 of 26 files ...		
>>>	File 160	processing for PD= : PD=990409

```

>>> started at PD=2103 stopped at PD=770314
>>>File 148 processing for PD= : PD=990409
>>> started at PD=140105 stopped at PD=830728
>>>One or more prefixes are unsupported
>>> or undefined in one or more files.
>>>File 583 processing for PD= : PD=990409
>>> started at PD=100001 stopped at PD=890322
>>>File 99 processing for PD= : PD=990409
>>> started at PD=DEC.1200 stopped at PD=19910204
Processing
>>>File 474 processing for PD= : PD=990409
>>> started at PD=101111 stopped at PD=740604
>>>File 475 processing for PD= : PD=990409
>>> started at PD=191111 stopped at PD=810213
>>>File 634 processing for PD= : PD=990409
>>> started at PD=12/7/04 stopped at PD=901208
Processing
Processed 20 of 26 files ...
>>>File 347 processing for PD= : PD=990409
>>> started at PD=197610 stopped at PD=19830411
Completed processing all files
      586 S2
    15453350 PD<990409
S3      36 S2 AND (PD<990409)
? rd
>>>Duplicate detection is not supported for File 348.
>>>Duplicate detection is not supported for File 349.
>>>Duplicate detection is not supported for File 347.

>>>Records from unsupported files will be retained in the RD set.
...completed examining records
      S4      36 RD (unique items)
? ds

```

Set	Items	Description
S1	15245	(MUSIC OR VIDEO) AND (QUALITY (3N) LEVEL)
S2	586	S1 AND PREVIEW
S3	36	S2 AND (PD<990409)
S4	36	RD (unique items)

? t /6,k/1-10

**4/6,K/1 (Item 1 from file: 15)**  
DIALOG(R)File 15:(c) 2005 ProQuest Info&Learning. All rts. reserv.  
00726460 93-75681

**\*\*USE FORMAT 7 OR 9 FOR FULL TEXT\*\***  
**Prescriptions for a Service Quality Revolution in America**  
Spring 1992 LENGTH: 11 Pages  
WORD COUNT: 5624

...TEXT: to stand out in service without the element of surprise.

Consider the example of Empire Video , a small chain of video stores in Keene, New Hampshire, that in 1989 was ranked by Video Store Magazine as the highest volume-per-store renter in the United States. Empire